According to PC’s system type to select the specific method, If client’s PC is 32-bit OS, choose solution 1; If client’s PC is 64-bit OS, choose solution 2.

Solution 1:

Unzip the file as ”**PlayCtrl\_V7.3.2.63\_Build20161028.ZIP**”, find the directory of “**PlayCtrl\_V7.3.2.63\_Build20161028\win32**”. Select all the files and replace them into “**iVMS-4200 Station\iVMS-4200\iVMS-4200 Client**” directory.

Solution 2:

Unzip the file as ”**PlayCtrl\_V7.3.2.63\_Build20161028.ZIP**”, find the directory of “**PlayCtrl\_V7.3.2.63\_Build20161028\win64**”. Select all the files and replace them into “**iVMS-4200 Station\iVMS-4200\iVMS-4200 Client\DecodeProcess**” directory.